Elevate Field Data Collection with Task Agent

Empower your workforce to quickly capture field asset data, from pole attributes to violations, using Alden's Task Agent mobile app + Alden ONE.

Simplify with Task Agent + Alden ONE

Designed for efficiency and accuracy, Task Agent seamlessly syncs with the Alden ONE business platform for utility joint use asset management.

- **Capture pole data**, including class, height, midspan height, attachment ownership, and more.
- **Eliminate slow data conversion uploads**—pole data and photos automatically sync with data in Alden ONE.
- **Pre-loaded interactive maps** in the app guide field techs to precise locations for specific tasks.
- **Zero Downtime:** Operate in both online and offline modes, ensuring uninterrupted work even in areas without reliable cell service.
- **Drastically reduce manual input time** by copying frequently used data entries, such as equipment info or violations.
- **Available for iOS and Android.**

Minimize Field Errors

Task Agent ensures the right data is captured by aligning input fields with your company's requirements.

- **Eliminate Duplicate Work**
  A check-in/check-out process prevents multiple techs from working on the same task simultaneously.
- **Streamlined Data Entry**
  Task Agent's UI simplifies data entry, significantly reducing human error.
- **Enhanced Security**
  Role-based permissions limit user access to information based on company-defined roles, mitigating security concerns.

Operate with Precision

Experience rapid data refresh, crucial for responding swiftly to critical field issues and monitoring compliance audits.
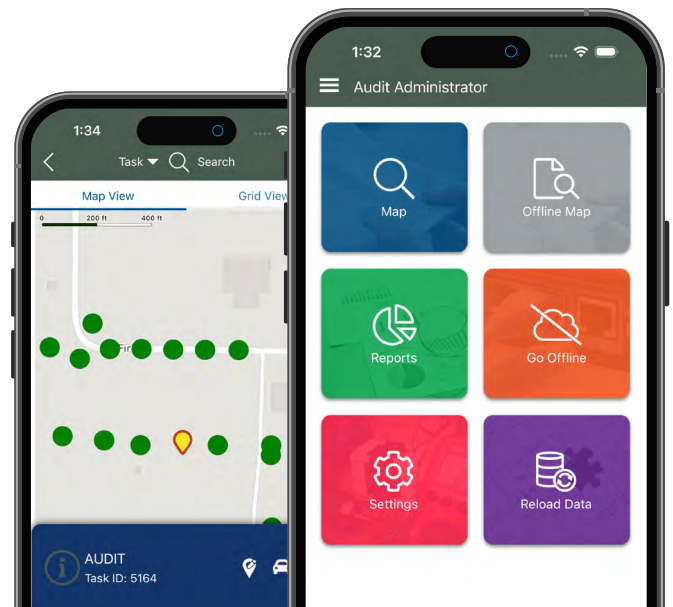
- **Near-Real Time Data Uploads**
  Completed task data can often be uploaded in as little as 60 seconds.
- **Customizable Maps**
  Add zip code boundary layers to maps, or customize boundaries like service territories, fire maps, wirecenters, or geographic regions.
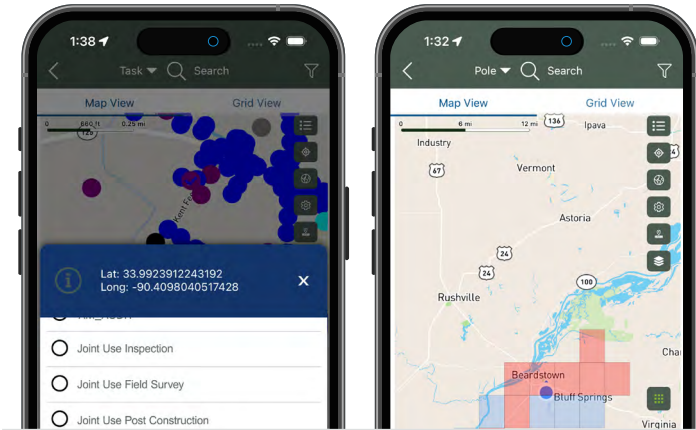
Remote QA

Office staff can perform quality checks, cross-referencing data with photos and notes, working from anywhere.

- **Controlled Access**
  Company admins have full control over task assignments and visibility, ensuring only authorized personnel can access specific tasks and information.

Transform Joint Use Field Data into Actionable Insights

Share data, images, and tasks with internal departments, external asset owners, attaching companies like communications and broadband providers, engineering firms, and more.
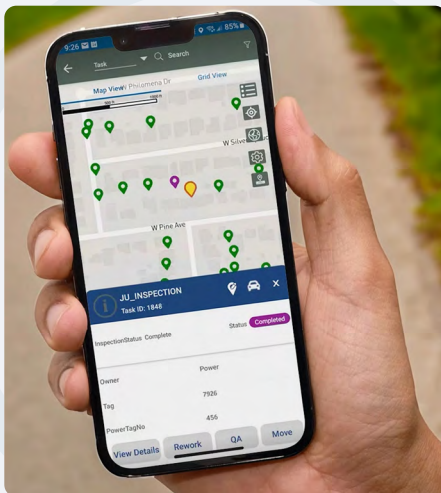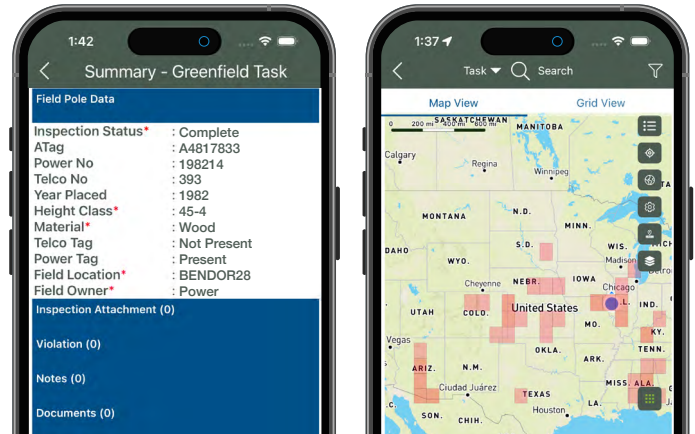
Streamline Processes

Task Agent simplifies joint use field work, including pole transfer management and more.

Technicians can create tasks, input data, and automate notifications, which eliminates manual paperwork, and speeds up the entire process for the benefit of all parties.

Data Sharing & Reporting

Retain data for future use by engineering, construction, and executive management.

Share important joint use data with internal and external partners to ensure no critical information is lost in translation, address issues promptly, and prevent duplicate work.

Connect with Alden

Schedule a 1:1 meeting with one of our experts to **learn how the Task Agent mobile app pairs with Alden ONE to simplify data capture in the field.**

Schedule a Meeting: offers.aldensys.com/sales

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