

UTILITY JOINT USE SUMMIT

presented by Alden Systems & Trico Electric Cooperative

Work Better Together: Key Insights & Takeaways

Alden Systems and Trico Electric Cooperative recently co-hosted a regional Utility Joint Use Summit in Marana, Arizona. The Summit emphasized the importance of collaboration and communication among asset-owning electric utilities, attaching companies, and service firms working in utility joint use asset management.

Discussions centered around enhancing communication between all utility stakeholders involved in joint use, adapting to regulatory changes, and leveraging the Alden ONE software platform for efficient joint use asset management.

Collaboration is Key for Solving Joint Use Challenges

The Joint Use Summit emphasized the importance of cooperation between asset-owning electric utilities, attaching companies, engineering, and construction service firms. As demand for connectivity continues to rise, strong collaboration between joint use stakeholders is crucial for streamlining attachment permitting, keeping transfers on track, and managing field violations. Good communication between parties ensures that joint use professionals can keep pace with growing infrastructure needs while prioritizing the safety of both the public and utility workers.

Technology-Driven Efficiency & Transparency in Joint Use Asset Management

Alden ONE, the nation's leading business process automation software for joint use, was showcased as the central platform for managing attachment permitting applications, violations, billing, joint use contracts, and more.

By integrating contract details, automating invoices, and generating actionable reports and dashboards, Alden ONE centralizes all joint use processes ensuring all parties (who are granted access) stay informed through "Conversations."

Alden ONE's ePay and eSignature functionality was presented for handling payments and document approvals in a digital and legally compliant manner.



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Alden ONE's ePay feature allows for online payments, using gateways such as Stripe and/or Forte to process transactions securely via credit cards or ACH. Alden ONE's ePay service minimizes payment wait times, ensuring work can progress faster by integrating payments directly within the process workflow in Alden ONE, eliminating paper check delays. Additionally, the platform offers flexibility for handling transaction fees, which can either be absorbed or passed to the customer based on the provider's needs.

[VIDEO: Alden ONE ePay Feature](https://offers.aldensys.com/alden-one-payments)

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Additionally, Alden ONE Pro users have the option to add eSignature functionality to enable legally binding signatures inside the platform. With the ability to request signatures at any stage in a given workflow, documents can be signed on any device, facilitating faster approval processes while maintaining legal compliance. Once signed, documents are stored and protected, offering a centralized, accessible record in Alden ONE.

[VIDEO: Alden ONE eSignature Feature](https://offers.aldensys.com/alden-one-e-signatures)

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[Enhancing Field Operations](#)

Alden ONE's companion mobile app, Task Agent, was highlighted for its role in field asset management. Techs can use the app on the go to inspect poles, upload images, and complete violation reporting in near real time, allowing providers to handle field violations swiftly and maintain regulatory compliance.

[Managing Attachment Demand & Resource Constraints](#)

With significant increases in attachment permitting requests, and in the volume of poles within each request, presenters at the Joint Use Summit addressed the challenges of processing multiple requests within regulated timeframes.

Using Alden ONE, providers not only save time, but also ensure project consistency for all defined joint use processes. Centralizing all joint use work in one online platform helps to streamline work, standardize processes, and avoid application backlogs.

[Work Better Together](#)

Throughout the event, the discussions among attendees highlighted the strength of collaboration between utility stakeholders in joint use. **It's clear: events like the Utility Joint Use Summit remind us that we can achieve more when we work together. The future is ours – let's work toward a bright one!**

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